

Elections Committee Report to the MSCA Delegate Assembly

Friday, April 24, 2020

Election Vendor

Intelliscan, Inc. was selected as the vendor for the 2020 MSCA Officer Election by the Board of Directors during their June 7, 2019 meeting; President O'Donnell emailed the Board's choice of vendor on June 8, 2019, and he emailed the election type, hybrid, on June 19, 2019.

Election Services Companies

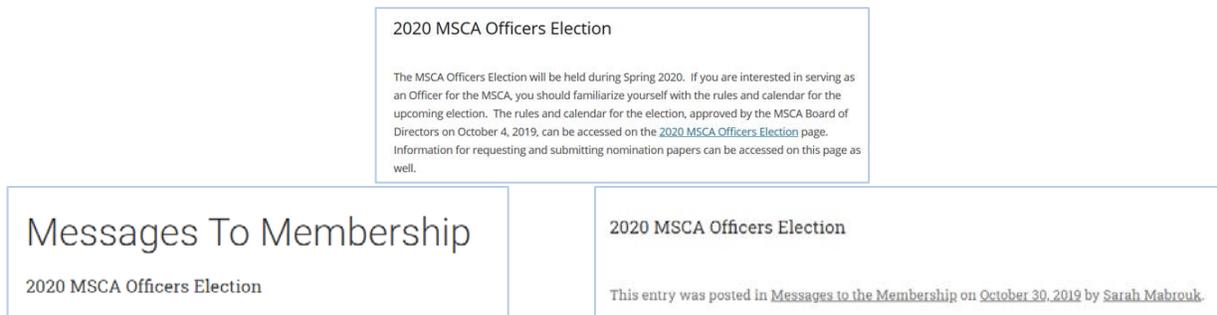
All election services companies (Election Services Co., Honest Ballot, Intelliscan, Inc., MK Election Services, and Survey & Ballot Systems) which submitted proposals were notified of the Board's decision. The representatives of *MK Elections* and *Survey & Ballot Systems* expressed interest in submitting proposals to conduct the 2022 election.

Rules and Calendar for 2020 MSCA Officers Election

The calendar and rules from the 2018 MSCA Officers Election were revised to remove references to the use of certified mail: statements regarding the use of certified mail for elections were removed from the MSCA Constitution by vote by the MSCA Delegate Assembly in April 2019. Dates were set based on the MSCA Constitution, and article references to the MSCA Constitution were added for some entries in the calendar and rules. The proposed rules and calendar for the 2020 MSCA Officers Election were reviewed by the members of the Elections Committee prior to their presentation to and approval by the MSCA Board of Directors on October 4, 2019.

Election Page on MSCA Website

The [2020 MSCA Officers Election page](#) has been published on the MSCA website; the page was subsequently added to the main menu. The election [calendar](#) and election [rules](#) (approved during the October 4, 2019 MSCA Board of Directors meeting) were posted and hyperlinks were included to the pages for the previous two (2016 and 2018) elections. Directions for *requesting* and *submitting* nomination papers were posted with an email hyperlink to facilitate communication for the election. References to election information in Section 2[a] (for requesting nomination papers) and Section 2[b] (for submitting nominations papers) of Article IV of the MSCA Constitution and hyperlinks to the MSCA Constitution were included on the election page as well; the election page was published to the MSCA website on October 27, 2019. When I attempted to post in the "Messages To Membership" section of the *Home* page of the MSCA website, the intended message (first screen capture below) resulted in an entry (second screen capture on the left below) containing only a direct hyperlink to the *2020 MSCA Officers Election* page; this was posted on October 30, 2019 in the "Messages To Membership" (third screen capture on the right below).



President O'Donnell added the election page to the menu of the MSCA website on October 31, 2019. He confirmed that the message was not posted in the "Messages To Membership" as I did not have permissions on the MSCA website to do so.

Intelliscan, Inc.

John Arbitell of Intelliscan, Inc. was notified of the Board's selection of Intelliscan by phone with follow-up email on June 12, 2019; the other election services companies (Election Services Co., Honest Ballot, MK Election Services, and Survey & Ballot Systems) were notified via email. The election type (hybrid) was confirmed with John Arbitell in September 2019. Via email, John Arbitell was provided with access to the election rules, election calendar, the *2020 MSCA Officers Election* page, the MSCA Constitution, and the MSCA website, in general. On November 4, 2020, John Arbitell provided contact information for Keith Wier who would serve as account manager for the MSCA election. Keith and I discussed the election by phone on November 21, 2019; during our discussion, he was provided with access to the *2020 MSCA Officers Election* page, the election calendar, election rules, and the MSCA Constitution. After Keith sent Intelliscan's

contract for conducting the election, I put him in contact with Mark Love, MSCA Treasurer; I provided Mark's mailing address at the MSCA Treasurer's Office at Bridgewater State University as well as email addresses, phone number, and fax number in order to facilitate the signing of the contract. On November 27th, I sent a follow-up email regarding Intelliscan's contract for the election to Mark Love and Keith Wier. Keith Wier updated the contract to list Mark Love as the signer on December 3rd, and Mark Love sent a scanned copy of the signed total-costs/general-provisions page of the contract to Keith Wier after the MSCA Board of Directors meeting on December 6, 2019; Keith Wier sent a scanned copy of the countersigned page on December 9, 2019.

Intelliscan – Ballots and Envelopes

- **Names of Candidates:** The names and offices for certified candidates were confirmed with Keith Weir as of February 24, 2020. The file containing candidate statements and pictures was sent with this information, and a hyperlink to this file on the *MSCA Officers Election* page was provided with a hyperlink to the election page.
- **Ballot, Instructions, and Envelopes:** Keith Weir sent files containing the first drafts of (i) the mailing (#10) envelope, (ii) the return (#9) envelope, and (iii) the paper ballot with voting instructions on February 25, 2020.
- **Paper Ballot and Envelopes:** The format for the paper ballot, mailing envelope (#10), and return envelope (#9) were approved by the members of the Elections Committee and the Certified Candidates on March 12, 2020; the first version of each was sent by Keith Wier on February 25, 2020. The return address on the mailing envelope (#10) had to be corrected and a return address had to be added to the return envelope (#9): Intelliscan's address was added as the return address for the return envelope (#9) and the return address on the mailing envelope (#10) was corrected from Worcester State University's mailing address with Intelliscan's state to that of the MSCA Treasurer's Office on March 3, 2020. It took five (5) iterations of the paper ballot to add the Office of Treasurer and seven (7) iterations of the paper ballot to correct problems with language and grammar, multiple incorrect dates (including a date for 2019), references to changes in the bylaws, problems with clarity, and formatting issues including the listing of the office next to the *first* name in each section. The initial and final versions of the paper ballot are included at the end of this report.
- **Testing of Election Website:** Once Keith Wier provided the hyperlink to the test site for the online ballot, the members of the Elections Committee and the Certified Candidates were able to view and test the online ballot. The requests for changes to the online ballot and the election website were discussed with Keith Wier via email and implemented while changes were being made to the paper ballot; the Office of Treasurer was added to the online ballot by the fifth iteration of the paper ballot. The election website was finalized and approved by the Certified Candidates and the members of the Elections Committee on March 12, 2020.
- **Candidate Statements and Pictures:** The names of the Certified Candidates, listed by office, a file containing the candidate statements and pictures, and a hyperlink to this file posted on the *2020 MSCA Officers Election* page were sent to Keith Wier on February 24, 2020. Intelliscan included a hyperlink to the file containing the candidate statements and pictures posted on the *2020 MSCA Officers Election* page on the online ballot.
- **Member Database:** Melissa Beatty submitted the MSCA database to Keith Wier (Intelliscan) via email on March 16, 2020; per the election calendar, March 15, 2020 was the "date by which dues must be paid in compliance with Article III, Section 2 for an MSCA member to be eligible to vote. (Article IV, Section 3[a])". Melissa Beatty acted as the contact person for providing alternate email addresses, verifying member-status, and forwarding undeliverable ballots (returned to the MSCA Treasurer's Office) to alternate mailing addresses, if available. Keith Wier confirmed receipt of the MSCA database on March 16, 2020.
- **Sending Election Emails and Text for Election Email:** In reply to Keith Wier's acknowledgement of receipt of the member database sent by Melissa Beatty, I stated "I hope that all goes well with the mass mailing — email and USPS mail." and was surprised by Keith's reply of "I want to confirm something about the ballots. We are only sending out paper ballots correct? I ask because below you wrote email and paper ballots but I think we are only sending out paper ballots. Is that correct?" Despite all versions of the printed ballot including a statement regarding members receiving an email via which to access the electronic ballot (the statement "*Access the email containing the electronic ballot sent to you by Intelliscan on March 1, 2020.*" was included in the first version of the paper ballot sent by Keith Wier on February 25, 2020), Keith seemed to believe that he was only to send a paper ballot on March 16th. I pointed out that this was a hybrid election and that there were supposed to be two (2) things sent to members on March 16th, an email sent (as stated on the paper ballot) as well as a paper ballot with return envelope sent by USPS mail. In his reply, Keith stated, "I was going off the contract that we agreed on and in this one it only has that the paper ballots will be mailed. But no problems, just send us the text and we will get them out." In our phone discussion, Keith acknowledged that the sending of emails to members was in each version of the ballot that *he* had sent. Consequently, I wrote the text for the election email on March 16th on that day, and emails were sent to members on March 16, 2020. A reminder email was sent on March 26th to those who had not voted as of that day; I wrote the text for this message as well.

- **Undeliverable Paper Ballots:** Melissa Beatty received thirty-two (32) undeliverable paper ballots at the MSCA Treasurer's Office. She was able to correct or find alternate mailing addresses for twenty-eight (28) members; the ballots were sent via USPS mail to the respective members on April 1, 2020. Alternate addresses were not available for three (3) members; these ballots were held at the MSCA Treasurer's Office. One (1) member did not want the ballot to be sent.
- **Online Voting Survey:** Unlike *Survey and Ballot Systems* which conducted the 2018 MSCA Officers Election, Intelliscan, Inc. did not conduct a survey of those who voted online regarding their voter experience. Hence, no information is available regarding member satisfaction with online voting for the 2020 MSCA Officers Election.

Requests to Chapter Presidents

On February 18, 2020, email addresses for Chapter presidents was requested from the MSCA Treasurer's Office; these email addresses were received the same day. Certified candidates were Cc'd on all emails sent to Chapter presidents.

- **On February 23, 2020, 9:50 PM**, candidate statements and availability information (for candidate forums) were sent to Chapter presidents. This email included a hyperlink to the [2020 MSCA Officers Election](#) page with a statement that election information, the election calendar, and the election rules can be accessed on this page, the names and offices for the certified candidates, a hyperlink to the [file containing the statements and pictures for the certified candidates](#), and a request that Chapter presidents "share election information (but not the attached candidate schedule file) with your members".
 - This email was **sent again February 24, 2020, 12:12 AM**, after two (2) email addresses were corrected; two (2) bounced-email notifications were received.
 - This email was **forwarded** to the Chapter presidents **March 1, 2020, 8:20 PM**.
- On **March 11, 2020, 7:43 PM**, a request was sent to Chapter presidents to remind their members that March 15, 2020 was the "date by which dues must be paid in compliance with Article III, Section 2 for an MSCA member to be eligible to vote. (Article IV, Section 3[a])". This request was made so that members could pay their dues, if necessary, and be eligible to vote. This requested included the statement that "Ballots and voting information [would] be sent to eligible members on March 16, 2020."
- **On March 19, 2020**, I sent an email to Chapter presidents informing them that an email from Intelliscan was sent on March 16, 2020 to members eligible to vote in the election. I asked them to advise their voting-eligible members to check their spam or junk folder for an email from Intelliscan, and I mentioned that my election email had been classified as spam. In addition, I stated that they should direct their members to check their university/college email as well as their personal email for Intelliscan's message as it may have been sent to university/college email addresses rather than to personal email addresses (due to problems with the database). Finally, I stated that they should check for notifications from servers about "held messages" in case the email from Intelliscan is being held.
- **On March 20, 2020**, after receiving confirmation from Keith Wier that paper ballots had been mailed to members, I contacted Chapter presidents to thank them for contacting members about Intelliscan's election email. I asked them to remind their voting-eligible members that this was a hybrid election and that members had the option to vote online or via paper ballot; I stated that paper ballots had been sent via USPS mail. I pointed out that the paper ballot included a personalized online voting code, URL, and instructions as well as a portion which could be completed and sent to Intelliscan using the included return envelope so that members could vote using traditional paper ballot, if they chose to do so. I stated that if a member were to vote both electronically and submit a paper ballot, the second ballot received would take precedence and the first ballot received would be nullified. Finally, I specified that ballots, submitted either online or via paper ballot (returned to Intelliscan by USPS mail), had to be received by Intelliscan no later than 5:00 PM on April 6, 2020.

Nomination Papers

Nomination papers were requested by those listed below on the specified dates.

- **Office of President**
 - Richard Levy, Salem State University (November 6, 2019; No signatures were submitted)
 - Christopher J. O'Donnell, Massachusetts Maritime Academy (November 4, 2019)
- **Office of Vice President**
 - Maria Hegbloom, Bridgewater State University (November 18, 2019)
 - Aruna Krishnamurthy, Fitchburg State University (November 12, 2019; Withdrawn: December 4, 2019)
- **Office of Secretary**
 - Michelle Corbin, Worcester State University (December 7, 2019)
 - Nancy George, Salem State University (December 2, 2019)
- **Office of Treasurer**
 - Eric Weeks, Bridgewater State University (November 21, 2019)

On December 6, 2019, a request for nomination papers for the Office of Secretary followed by a correction of this request to the Office of Treasurer and a revised version of this request were sent via an email address having initials as the display name; this email was signed with a first name only. While the "Office to be sought" was stated and any email address may be used for the sending of nomination papers, the request did not include the "name of the candidate as it should appear on the ballot" and the "MSCA Chapter for which the candidate is a member".

Requests for nomination papers shall include the following:
(i) the name of the candidate as it should appear on the ballot,
(ii) the Office to be sought,
(iii) the email address to which a file containing nomination papers should be sent,
and
(iv) the MSCA Chapter for which the candidate is a member.

On December 8, 2019, this information was requested from the sender in a reply that included the screen capture above, a hyperlink to the *2020 MSCA Officers Election* page from which the screen capture was made, and a list of the missing information. On December 10, 2019, the sender replied, "I'll get on it today!", but no information (or communication) was received from this sender after that.

Signature Counts

Per Article IV, Section 2[b] (screen capture below) on page 4 of the MSCA Constitution accessible at <https://mscaunion.org/wp-content/uploads/2019/05/MSCA-Constitution-Amended-on-2019-04-26.pdf>, signature counts (below) are recorded by Chapter, with "no more than fifteen ... counted from a single Chapter". These counts are based on Nomination Papers submitted by each candidate; candidates were directed to submit scanned copies of nomination papers in PDF form via email and, then, send nomination papers via USPS mail. The totals are cumulative as of the January 17, 2020, 5 PM, deadline. Signatures were verified and counted by Melissa Beatty, MSCA Executive Administrator to the Treasurer, in the MSCA Treasurer's Office at Bridgewater State University.

[b] In order to be certified as a candidate for Office, an eligible member shall be required to obtain at least forty signatures of members in good standing; no more than fifteen shall be counted from a single Chapter. The eligible member shall file nomination papers with the Nominations & Elections Supervisor prior to 5:00 PM of the third Friday of January next following.

Christopher J. O'Donnell

Chapter: Massachusetts Maritime Academy
Office Sought: President

- Bridgewater State University: 15
- Fitchburg State University: 15
- Framingham State University: 0
- Massachusetts College of Art and Design: 0
- Massachusetts College of Liberal Arts: 15
- Massachusetts Maritime Academy: 14
- Salem State University: 15
- Westfield State University: 15
- Worcester State University: 0

Total: 89

Maria Hegbloom

Chapter: Bridgewater State University
Office Sought: Vice President

- Bridgewater State University: 15
- Fitchburg State University: 0
- Framingham State University: 15
- Massachusetts College of Art and Design: 6
- Massachusetts College of Liberal Arts: 0
- Massachusetts Maritime Academy: 9
- Salem State University: 3
- Westfield State University: 3
- Worcester State University: 0

Total: 51

Michelle Corbin

Chapter: Worcester State University
Office Sought: Secretary

- Bridgewater State University: 1
- Fitchburg State University: 0
- Framingham State University: 15
- Massachusetts College of Art and Design: 5
- Massachusetts College of Liberal Arts: 0
- Massachusetts Maritime Academy: 0
- Salem State University: 8
- Westfield State University: 8
- Worcester State University: 15

Total: 52

Nancy George

Chapter: Salem State University
Office Sought: Secretary

- Bridgewater State University: 0
- Fitchburg State University: 15
- Framingham State University: 1
- Massachusetts College of Art and Design: 1
- Massachusetts College of Liberal Arts: 1
- Massachusetts Maritime Academy: 1
- Salem State University: 15
- Westfield State University: 1
- Worcester State University: 15

Total: 50

Eric Weeks

Chapter: Bridgewater State University

Office Sought: Treasurer

- Bridgewater State University: 15
- Fitchburg State University: 0
- Framingham State University: 0
- Massachusetts College of Art and Design: 0
- Massachusetts College of Liberal Arts: 0
- Massachusetts Maritime Academy: 0
- Salem State University: 0
- Westfield State University: 0
- Worcester State University: 0

Total: 15

No written challenges to signatures were received by Friday, January 24, 2020.

Certified Candidates

Since each candidate listed below has “at least forty signatures of members in good standing; no more than fifteen ... counted from a single Chapter”, and since no written challenges were received, each candidate listed below was designated as “certified as a candidate for the listed office”.

- Christopher O'Donnell, Office of President
- Maria Hegbloom, Office of Vice President
- Michelle Corbin, Office of Secretary
- Nancy George, Office of Secretary

The names of certified candidates were posted on the *2020 MSCA Officers Election* page of the MSCA website.

Eric Weeks could not be designated as “certified as a candidate” for the Office of Treasurer as he did not have “at least forty signatures of members in good standing; no more than fifteen ... counted from a single Chapter”; Eric ran as a write-in candidate for the Office of Treasurer.

Candidate Information: Statement, Picture, Schedule of Availability

Via email, the candidates listed below,

- Christopher O'Donnell, Office of President
- Maria Hegbloom, Office of Vice President
- Michelle Corbin, Office of Secretary
- Nancy George, Office of Secretary

provided each of the following by Friday, February 14, 2020, per the *Spring 2020 MSCA Officers Election Calendar*:

- (i) a biographical statement (at most 350 words) describing her/his experience and goals,
- (ii) a photo (black & white preferred) with dimensions of at most 5-inches by 7-inches, and
- (iii) schedule of availability for February 14, 2020 through March 13, 2020 providing sufficient availability for scheduling a Candidate Forum at each campus.

The statements and pictures were compiled in [one \(1\) file and posted](#) on the *2020 MSCA Officers Election* page after the February 20, 2020 approval of all certified candidates; this file was sent to Keith Wier at Intelliscan as well.

Name-Order for Candidates for Secretary

Per Rule 4 (screen capture below) of the [MSCA Election Rules for Members for the Spring 2020 MSCA Officers Election approved by the MSCA Board of Directors on October 4, 2020](#), the order of names on the ballot was determined by a “constitutionally mandated lottery”. The lottery for the name-order for the candidates for the Office of Secretary was held at 1:45 PM on Friday, February 21, 2020 at Framingham State University. Per Rule 4, certified candidates or their designated representatives could be present for the lottery; Michelle Corbin could not be present and Nancy George sent Suzanne Meunier as her representative. Based on the outcome of this Lottery, Michelle Corbin's name was listed first on the ballot. This order was used on the 2020 MSCA Officers Election page to list the candidates for the Office of Secretary.

4. Certified Candidates will be informed of the date and location of the constitutionally mandated lottery to determine the order of names on the ballot. Certified Candidates (or a representative designated by a Certified Candidate) may be present at the lottery. (Article IV, Section 2[c])

Request for Electronic List of MSCA Members Eligible to Vote

Per Rule #12 of the MSCA Election Rules for Members for the Spring 2020 MSCA Officers Election,

" Each Certified Candidate may choose to receive not more than two sets of mailing labels and/or an electronic database, with the name, address, and chapter affiliation of all members. The MSCA Treasurer will send these to each Certified Candidate as soon as practicable after candidates have been certified. To the extent deemed practicable by the MSCA Treasurer, the names will be separated by campus/unit member status (full-time and non-full-time). Certified Candidates will also be sent a list of eligible voters (i.e., the list submitted to the MSCA Election vendor) that contains updates and changes since the original mailing labels were produced."

- On March 3, 2020, Christopher (C.J.) O'Donnell requested "a (current) electronic list of MSCA union members eligible to vote in the 2020 MSCA Officer Election"; he Cc'd Mark Love on this request. This request was submitted to the MSCA Treasurer's Office (to Mark Love and Melissa Beatty) that day. On March 6, 2020, I inquired if C.J. had received the requested database from the MSCA Treasurer's Office: he replied that he had not received the database, and I submitted the request for the database again. C.J. was Cc'd on these requests.
- On Saturday, March 7, 2020, Nancy George requested that "mailing labels sent to me this coming week". This request was submitted to the MSCA Treasurer's Office (to Mark Love and Melissa Beatty) on Monday, March 9, 2020; Nancy was Cc'd on the request.
- Since neither Maria Hegbloom nor Michelle Corbin had requested mailing labels or an electronic database, I emailed them on Monday, March 9, 2020, to inquire if they planned to "request mailing labels or an electronic database". On Wednesday, March 11, 2020, each requested an electronic database. These requests were submitted that day to the MSCA Treasurer's Office (to Mark Love and Melissa Beatty) via separate emails; each was Cc'd on the respective request.

Election

The election emails were sent to members on March 16, 2020, and all paper ballots had been sent to members by March 20, 2020; the former was stated in Keith Wier's March 17th email and the latter was stated in his March 20th email. Of the election emails sent on March 16th, 275 were undeliverable. Melissa Beatty was able to provide alternate email addresses for all but twenty (20) by March 18, 2020, and election emails had been sent to those for whom Melissa provided alternate email addresses as of March 20th. On March 26, 2020, a second round of election emails was sent to members who had not voted as of that day. Of these, ten (10) were undeliverable; Melissa Beatty provided alternate email addresses for two (2). After these email addresses were confirmed to be valid, emails were sent to the remaining eight (8) requesting alternate email addresses but none were supplied. When individual members contacted me regarding not having received an election email, I provided direction for retrieving the election email from email filtering systems (such as *mimecast*), corrected email addresses as needed, and facilitated the sending of a replacement email with Intelliscan. The election closed at 5 PM (ET) on April 6, 2020. Election results in PDF format were received from Intelliscan on April 9, 2020; election results were sent in a MS Word file (inappropriate file format for election results) on April 7th. I sent requests for a certified — company signed-off — secured (print but no edit) PDF file containing the results on Intelliscan company stationery were sent on April 7th and April 8th; I informed the certified candidates and Eric Weeks of this on April 8th. Election results were posted (with Intelliscan's PDF file) on the *2020 MSCA Officers Election* on April 9, 2020. I informed the certified candidates and Eric Weeks and Cc'd the MSCA Officers, Melissa Beatty, and Roberta Govoni so that they would receive the election results as well. Finally, I posted an announcement (screen capture below) in the News section of the MSCA website.



MSCA Database

There are members, including myself, whose election email was sent to an email address other than that which they submitted to MSCA (and MTA). My election email was sent to my Framingham email address (and held by the University's *mimecast* spam filtering system – screen capture below) rather than to my personal email address. The database included 275 incorrect email address and at least thirty-two (32) incorrect mailing address as thirty-two undeliverable paper ballots were returned to MSCA Treasurer's Office. In addition, 349 voting-eligible members included in the database sent to Intelliscan did not have an email address and at least two (2) had email addresses with extensions

which were rejected by Intelliscan's server. Finally, one (1) member was listed twice in the database and, therefore, received two (2) election emails.

In his March 20, 2020 email, Christopher O'Donnell, "writing as a candidate for office", stated "the eligible voter list that I received ... roughly a third of members had no email addresses, and roughly half of the email addresses available were campus email addresses."

The MSCA member database needs to be updated.

Election Report

Intelliscan's report includes the ballot count and percentage of ballots cast for each candidate (certified or write-in), the count and percentage for ballots returned by type (online via email, online using paper-ballot information, and paper ballot) and the percentage of eligible voters who submitted ballots, and the daily ballot counts from March 16, 2020 to April 6, 2020, inclusive.

Election Results

Below is a summary of information from Intelliscan's Report received from Keith Wier on April 9, 2020.

Ballots were sent to 2,827 eligible voters. 138 paper ballots were returned, 321 online ballots were cast via the election email, and 69 online ballots were cast using paper-ballot information. A total of 528 ballots were cast by approximately 18.68% of eligible members.

Office of President

Christopher J. O'Donnell – 464
Write-in 20
Abstain 44

Office of Vice President

Maria Hegbloom – 483
Write-in – 13
Abstain – 32

Office of Secretary (names listed in ballot-order determined by lottery mandated by MSCA Constitution; lottery held February 21, 2020)

Michelle Corbin – 203
Nancy George – 286
Write-in – 1
Abstain – 38

Office of Treasurer (Write-in only)

Alexander Tarr – 2
Craighead – 1
David Eve (MCLA) – 1
Donald Bullens – 4
Eric Parks – 1
Eric Weeks – 109
Glenn Pavlicek – 2
Irina Seceleanu – 3
J. C. A. Burchsted – 1
James Leone – 1
John Volpacchio – 1
Jon Cash – 1
Kim Fox – 1
Kim Tobin – 3
Mara Dodge – 3
Mark Love – 4
Mary Buckley – 1
Michael Baker – 2
Michael Winders – 1

Michelle Corbin – 3
Nancy George – 7
Nicholas Aieta – 2
Ozye Ozay – 1
Paul Kelly (SSU) – 1
Paul Mark – 1
Paula Bishop – 1
Robert Rausch – 1
Severin Kitanor – 1
Susanne Chuku – 1
Thomas Whalen – 1
Tim Mitchell – 1
Todd Hibbert – 1
Uma Shama – 1
Abstain – 363

No written challenges to the Election Results have been received.

Request and Recommendation for Future Elections

It is my recommendation that the MSCA database be updated. In addition, I recommend that members have an opportunity to view their contact information (mailing address, phone number(s), and email address(es)) annually so that changes can be made, if necessary. I made this same request after the 2018 MSCA Officers Election.

I recommend that the Chair of the Elections Committee be enabled to contact members directly with election information rather than having to send requests via Chapter presidents.

In addition, I do not recommend that Intelliscan, Inc. be selected to conduct the 2022 MSCA Officers Election. While Intelliscan may charge a lower fee than Survey and Ballot Systems (with which MSCA contracted to conduct the 2018

MSCA Officers Election), Survey and Ballot Systems was more efficient and responsive than Intelliscan. In addition, Survey and Ballot Systems did not attempt to alter the methods of sending election information (via email and by paper ballot) as Intelliscan did on March 16, 2020. While I was able to resolve this problem and others with Keith Wier, having to do so multiple times did not instill confidence in Intelliscan, Inc.

Final Comments

The election was conducted according to the rules and calendar approved by the MSCA Board of Directors, and I believe that the process was inclusive and transparent.

I responded to all who contacted me regarding not having received election emails and I sent follow-up emails to those who did not respond to my replies and my subsequent emails. I treated everyone who contacted me in the same manner in which I would like to be treated – with concern and with respect. In addition, I worked with Melissa Beatty of the MSCA Treasurer's Office and Keith Wier of Intelliscan to facilitate receipt of election emails.

My thanks to the members of the Elections Committee, the Certified Candidates, the Chapter Presidents, the MSCA Board of Directors, and Keith Wier of Intelliscan for their assistance and support throughout the election. Special thanks to Melissa Beatty for all her help and support with and throughout the election.

Respectfully submitted by
Sarah Mabrouk
Chair, Elections Committee



Your Member Number:

Your Control Number:

VOTING INSTRUCTIONS

MSCA Members have the option to vote online or via paper ballot. If a member votes both electronically and also submits a paper ballot, the second ballot received will take precedence and the first ballot will be nullified.

Please choose only one of the following options.

Voting Online:

- Access the email containing the electronic ballot sent to you by Intelliscan on March 1, 2020.
- Click on the personalized link.
- Carefully follow the online voting instructions.

OR

- Go to <https://elections.intelliscaninc.net/s3/MSCA2020> page of the official 2020 MSCA Election and Vote.
- Use your **Member** and **Ballot Control Number** (listed above your name and address on this ballot) to log in.
- Carefully follow the online voting instructions.

Voting by Mail:

- Using this official ballot, completely fill in the box (■) of your choice.
- Elected Positions - Make an appropriate mark in the space opposite the name of the candidate for each elected office.
- Bylaws - Make an appropriate mark in the space provided in the ballot to vote either for or against each proposed amendment or revision.
- Detach the ballot and place in the return envelope.
- Return the ballot by mail. Only the original ballot may be used. Ballot envelope must be received at intelliscan, Inc. by March 30, 2020.

▲ DETACH HERE ▲

▲ DETACH HERE ▲

2020 Official MSCA Ballot

All voting must be received no later than April 15, 2019

**DO NOT RETURN TO MSCA – Only return in the provided envelope to:
Intelliscan, Inc., P O Box 743, Phoenixville, PA 19460-9937
Completely fill in the box (■) of the choice you select.**

Refer to the Voting Guide enclosed with this ballot for further information about candidates and the proposed amendments to the Academy’s Bylaws, Procedural Rules and Code of Ethics.

2020 MSCA Officers Election

- President** **Christopher J. O’Donnell**
- Vice President** **Maria Hegbloom**
- Secretary** **Michelle Corbin**
Nancy George

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486 Chandler Street
Worcester, PA 01602



PLACE
STAMP
HERE

MSCA
C/O INTELLISCAN INC
PO BOX 743
PHOENIXVILLE PA 19460-0743
USA





Your Member Number:

Your Control Number:

VOTING INSTRUCTIONS

MSCA Members have the option to vote online or via paper ballot. If a member votes both electronically and submits a paper ballot, the second ballot received will take precedence and the first ballot received will be nullified.

Please choose only one of the following options.

Voting Online:

- Access the email sent to you by Intelliscan on March 16, 2020 and carefully follow the online voting instructions.

OR

- Go to <https://elections.intelliscaninc.net/s3/MSCA2020> and enter your Member and Ballot Control Number (listed above your name and address on this ballot) to log in. Carefully follow the online voting instructions.

Voting by Mail:

- Using this official ballot, completely fill in the box (■) of your choice for each office.
 - To vote for a listed candidate, completely fill in the box next to the name of the candidate.
 - To vote for a write-in candidate, write the name of the write-in candidate on the write-in line for the office and completely fill in the corresponding box.
- Detach the ballot and place in the return envelope.
- Return the ballot by mail. Only the original ballot may be used. Ballots must be received by Intelliscan no later than 5:00 pm on April 6, 2020.

▲ DETACH HERE ▲

▲ DETACH HERE ▲

Official Ballot for 2020 MSCA Officers Election

Ballot must be received no later than 5:00 pm on April 6, 2020

DO NOT RETURN TO MSCA – Only return in the provided envelope to:
Intelliscan, Inc., P O Box 743, Phoenixville, PA 19460-9937
Completely fill in the box (■) of the choice you select.

2020 MSCA Officers Election

President - (vote for one)

Christopher J. O'Donnell

(Write-in - only if different than candidate listed above)

Vice President - (vote for one)

Maria Hegbloom

(Write-in - only if different than candidate listed above)

Secretary - (vote for one)

Michelle Corbin

Nancy George

(Write-in - only if different than candidates listed above)

Treasurer - (vote for one)

(Write-in)

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MSCA Treasurer's Office
Bridgewater State University
91 Burrill Avenue
Bridgewater, MA 02325

Intelliscan, Inc.
P.O. Box 743
Phoenixville, PA 19460-0743



PLACE
STAMP
HERE

MSCA
C/O INTELLISCAN INC
PO BOX 743
PHOENIXVILLE PA 19460-0743
USA



2020 Election Results

PRESIDENT	Vote for ONE (1)	Ballots Cast:484
*** Christopher J. O'Donnell	464	95.87%
Write-in		
Alex Tarr	1	0.21%
Aruba Krishnmurthy	1	0.21%
Charlotte Haller	1	0.21%
Don Bullens	2	0.41%
Elizabeth Gurley Flynn	1	0.21%
Elizabeth Warren	1	0.21%
Jaime Wilson	1	0.21%
Maria Hegbloom	7	1.45%
Nancy George	1	0.21%
Nicholas Aieta	1	0.21%
Pat Benjamin	1	0.21%
Richard Levy	1	0.21%
Robert Donohue	1	0.21%
Abstain	44	
VICE PRESIDENT	Vote for ONE (1)	Ballots Cast:496
*** Maria Hegbloom	483	95.66%
Write-in		
Alex Tarr	1	
Aruna Krishnamurthy	9	
Charlotte Haller	1	
Dr. Walter Harper	1	
James Mason	1	
Abstain	32	
SECRETARY	Vote for ONE (1)	Ballots Cast:490
*** Nancy George	286	58.37%
Michelle Corbin	203	41.43%
Write-in		
Mara Dodge	1	0.20%
Abstain	38	

2020 Election Results

TREASURER	Vote for ONE (1)	Ballots Cast:165
Write-in		
Alexander Tarr	2	1.21%
Craighead	1	0.61%
David Eve (MCLA)	1	0.61%
Donald Bullens	4	2.42%
Eric Parks	1	0.61%
*** Eric Weeks	109	66.06%
Glenn Pavlicek	2	1.21%
Irina Seceleanu	3	1.82%
J. C. A. Burchsted	1	0.61%
James Leone	1	0.61%
John Volpacchio	1	0.61%
Jon Cash	1	0.61%
Kim Fox	1	0.61%
Kim Tobin	3	1.82%
Mara Dodge	3	1.82%
Mark Love	4	2.42%
Mary Buckley	1	0.61%
Michael Baker	2	1.21%
Michael Winders	1	0.61%
Michelle Corbin	3	1.82%
Nancy George	7	4.24%
Nicholas Aieta	2	1.21%
Ozye Ozay	1	0.61%
Paul Kelly (SSU)	1	0.61%
Paul Mark	1	0.61%
Paula Bishop	1	0.61%
Robert Rausch	1	0.61%
Severin Kitanor	1	0.61%
Susanne Chuku	1	0.61%
Thomas Whalen	1	0.61%
Tim Mitchell	1	0.61%
Todd Hibbert	1	0.61%
Uma Shama	1	0.61%
Abstain	363	



2020 Election Results

ELECTION STATISTICS

	Ballots Returned	Eligible Members	Percent Returned
ALL eligible voters	528	2,827	18.68%
Valid Ballots – Online (email)	321	60.80%	
Valid Ballots – Online (default)	69	13.07%	
Valid Ballots – Paper	138	26.14%	
Total Ballots Received	528	100.00%	

ONLINE ELECTION STATISTICS BY DATE

Date	Ballots
Monday, March 16, 2020	88
Tuesday, March 17, 2020	50
Wednesday, March 18, 2020	8
Thursday, March 19, 2020	23
Friday, March 20, 2020	24
Saturday, March 21, 2020	9
Sunday, March 22, 2020	3
Monday, March 23, 2020	22
Tuesday, March 24, 2020	22
Wednesday, March 25, 2020	13
Thursday, March 26, 2020	64
Friday, March 27, 2020	11
Saturday, March 28, 2020	5
Sunday, March 29, 2020	5
Monday, March 30, 2020	6
Tuesday, March 31, 2020	4
Wednesday, April 1, 2020	7
Thursday, April 2, 2020	8
Friday, April 3, 2020	1
Saturday, April 4, 2020	7
Sunday, April 5, 2020	6
Monday, April 6, 2020	142
TOTAL	528