

SBS REPORT PREPARED FOR  
MASSACHUSETTS STATE COLLEGE  
ASSOCIATION  
9 APRIL 2018

# 2018 Officer Election

Survey & Ballot Systems  
7653 Anagram Drive  
Eden Prairie, MN 55344-7311  
800-974-8099  
[surveyandballotsystems.com](http://surveyandballotsystems.com)



April 9, 2018

Sarah Mabrouk  
Nominations & Election Supervisor  
PO Box 854  
Framingham, MA 01701-0854

Dear Ms. Mabrouk:

As the election contractor, we are pleased to provide you with the official tabulation for the 2018 Officer Election from ballots qualified in accordance with the election specifications, as approved by the Massachusetts State College Association.

The following reports are tabulated from ballots received on or before April 6, 2018. These certified results account for 368 ballots cast from 2,663 eligible members, yielding a participation rate of 13.82%.

Also provided are supporting reports, including a Write-in Report, a DirectVote® Rating and a DirectVote® Comments Report.

We greatly appreciate the opportunity to serve the Massachusetts State College Association with election services and wish you great success in the coming year. If you have any questions regarding the enclosed information, please do not hesitate to call me at (800) 974-8099, Ext. 314.

Sincerely,

Melissa Fiala  
Quality Assurance Specialist

Enclosure(s)



MASSACHUSETTS STATE COLLEGE ASSOCIATION  
2018 OFFICER ELECTION

Summary:	Page 1
Results:	Page 2
Write-in Report:	Page 4
DirectVote® Rating:	Page 8
DirectVote® Comments:	Page 9



**MASSACHUSETTS STATE COLLEGE ASSOCIATION  
2018 OFFICER ELECTION**

Eligible Voters:	2,663
Paper Ballots:	183
Web Ballots:	188
Duplicate - Paper Removed:	2
Duplicate - Web Removed:	1
Final Paper Ballots:	181
Final Web Ballots:	187
Total Returns:	368
Percent Returned:	13.82%

Certified by Survey & Ballot Systems

4/9/2018

Melissa Fiala

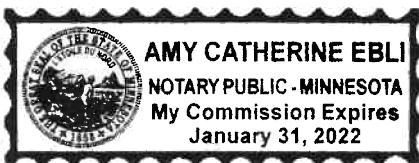
Date

Quality Assurance Specialist

4/9/2018

Notary Public

Date





## MASSACHUSETTS STATE COLLEGE ASSOCIATION 2018 OFFICER ELECTION

### President

Vote for: 1	Votes	Percent	
Christopher J. O'Donnell	316	91.6%	DECISION
Write-in	29	8.4%	
	Total Valid Ballots:	345	
	Total Unexercised:	22	
	Total Invalid:	1	
	Total Ballots Cast:	368	

### Vice President

Vote for: 1	Votes	Percent	
Robert L. Donohue	312	91.5%	DECISION
Write-in	29	8.5%	
	Total Valid Ballots:	341	
	Total Unexercised:	26	
	Total Invalid:	1	
	Total Ballots Cast:	368	



## MASSACHUSETTS STATE COLLEGE ASSOCIATION 2018 OFFICER ELECTION

### Treasurer

Vote for: 1	Votes	Percent	
Mark L. Love	309	93.1%	DECISION
Write-in	23	6.9%	
	Total Valid Ballots:	332	
	Total Unexercised:	35	
	Total Invalid:	1	
	Total Ballots Cast:	368	

### Secretary

Vote for: 1	Votes	Percent	
Nancy George	324	93.9%	DECISION
Write-in	21	6.1%	
	Total Valid Ballots:	345	
	Total Unexercised:	23	
	Total Invalid:	0	
	Total Ballots Cast:	368	

## MASSACHUSETTS STATE COLLEGE ASSOCIATION 2018 OFFICER ELECTION

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### President

A WOMAN	1
Charlotte Haller	18
DANA MOSER (MASSART)	1
Don Bullens	1
GREG J. CARROLL (SSU)	1
Jon Huibregste	1
MARIA HEGBLOOM	2
NANCY GEORGE	1
Rob Carr	1
Robert Donohue	1
WOMAN	1

Note: A member may have checked write-in and left text field empty.

## MASSACHUSETTS STATE COLLEGE ASSOCIATION 2018 OFFICER ELECTION

### Vice President

A WOMAN	1
BRIAN PAYNE	1
Julian Fleron	1
KEITH WASHINGTON	1
MARGOT HENNESSY	1
Maria Hegbloom	3
MARK L. LOVE	1
Michelle Corbin	18
Rob Carr	1
WOMAN	1

Note: A member may have checked write-in and left text field empty.



## MASSACHUSETTS STATE COLLEGE ASSOCIATION 2018 OFFICER ELECTION

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Treasurer

A WOMAN	1
Alex Tarr	8
ALEXANDER TARR	5
Glen Pavlicek	1
NATHAN ANGELO	4
Rob Carr	1
ROBERT L. DONOHUE	1
TODD HARRIS	1
WOMAN	1

Note: A member may have checked write-in and left text field empty.

## MASSACHUSETTS STATE COLLEGE ASSOCIATION 2018 OFFICER ELECTION

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### Secretary

ALEX TARR	4
CHRISTOPHER J ODONNELL	1
David Smailes	1
J.R. WEBB	1
Michelle Corbin	1
Nathan Angelo	12
Suzanne Gainer	1

Note: A member may have checked write-in and left text field empty.



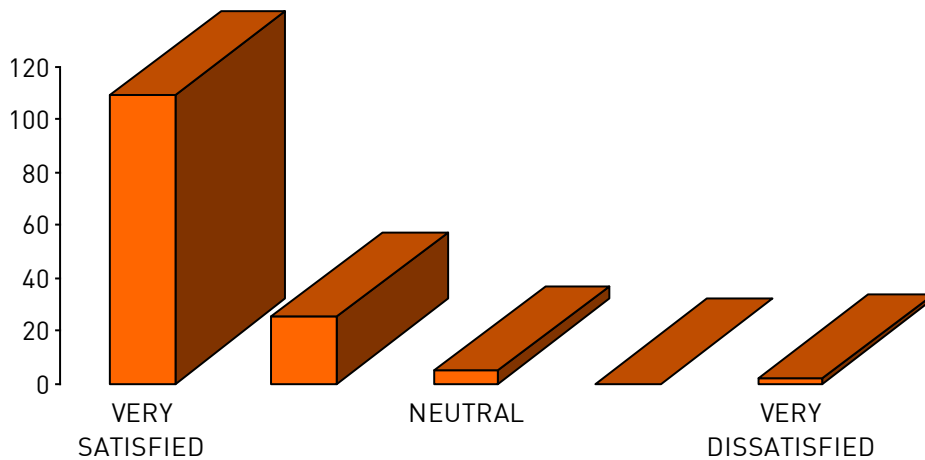
MASSACHUSETTS STATE COLLEGE ASSOCIATION  
2018 OFFICER ELECTION

Rating	Count	Percent	Count	Percent
VERY SATISFIED	109	58.0%	109	77.3%
SATISFIED	25	13.3%	25	17.7%
NEUTRAL	5	2.7%	5	3.5%
DISSATISFIED	0	0.0%	0	0.0%
VERY DISSATISFIED	2	1.1%	2	1.4%
NO COMMENT	47	25.0%		
TOTAL	188	100.0%	141	100.0%

Cumulative Breakdown:

(Less "No Comment")

	Count	Percent
Very Satisfied or Satisfied	134	95.0%
Dissatisfied or Very Dissatisfied	2	1.4%



## MASSACHUSETTS STATE COLLEGE ASSOCIATION 2018 OFFICER ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I would love to see our campus union elections use this voting process!
VERY SATISFIED	Very easy.
VERY SATISFIED	Very easy and straightforward! Thank you!
VERY SATISFIED	It was quick and painless. Please always have this as an option and don't change anything about it. There really doesn't need to be any updating or improvements made because it's already perfect.
VERY SATISFIED	It was easy, convenient, and good for the union.
VERY SATISFIED	I would like to see data on voter turn out to compare with previous methods
VERY SATISFIED	Fantastic. Much preferred over paper ballots.
VERY SATISFIED	N/A
VERY SATISFIED	Thank you and thanks to the members who are serving for our MSCA
VERY SATISFIED	We should JUST have online voting to save \$
VERY SATISFIED	It would be great if this option could be given to locals as well as contracts for electronic voting are negotiated.
VERY SATISFIED	Worked like a charm!
VERY SATISFIED	Yes - please continue this process in the future!
VERY SATISFIED	Great process! Thanks.
VERY SATISFIED	Easiest possible format.
VERY SATISFIED	It was extremely easy to access and cast vote. Thanks.
VERY SATISFIED	Thank you. Voting was never easier or more convenient.

## MASSACHUSETTS STATE COLLEGE ASSOCIATION 2018 OFFICER ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	The process on the voting is solid. The process on variety of candidates for office is not solid. More communication must be done to get more candidates running.
SATISFIED	Did not see candidate info on the ballot page
SATISFIED	<p>When I logged-in using my iPad, I received an error message with the statement "Your session has timed-out. Please use your Election ID and Election Passcode to log back in." When I entered the URL in my browser again, I found that I could access the ballot without entering my credentials again.</p> <p>Other than this, I did not encounter any problems. The process worked well.</p> <p>Please know that your efforts and your work are appreciated. Have a great day! :)</p>
SATISFIED	Would help if candidate bios were clickable at the beginning or at the point of being on the ballot itself. Even so, greatly appreciate the online ballot. Thank you MSCA!
NEUTRAL	No disrespect to current candidates intended but we do need more candidates for office.
NEUTRAL	This appears to be a very limited exercise as there was only one candidate for each office: why not send out a "white ballot" slate to approve to save us time. Those who took the time to register and announce their candidacy have my vote. I would be interested in any statistics for how many actual write in candidate votes there were.

## MASSACHUSETTS STATE COLLEGE ASSOCIATION 2018 OFFICER ELECTION

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"Your level of satisfaction with the web voting process:"

Rating:

Comments about this process:

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VERY DISSATISFIED

I wish we could find Union leadership that is really willing to go to battle for us. After every negotiation we just seem to lose more and never gain anything! We need people with negotiating skills. I wish I had them but there must be someone who does and that is why I voted for Rob Carr, a professor in the communications media Department at Fitchburg State. Now there would be a fighter.