COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF LABOR RELATIONS
BEFORE THE COMMONWEALTH EMPLOYMENT RELATIONS BOARD

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In the Matter of

BOARD OF HIGHER EDUCATION

and

 MASSACHUSETTS STATE
COLLEGE ASSOCIATION/MTA/NEA

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Case No. SUP-08-5396

Date Issued: February 6, 2015

Board Members Participating:1

Elizabeth Neumeier, Board Member
Harris Freeman, Board Member

Appearances:

James B. Cox, Esq. - Representing the Board of Higher Education
Laurie R. Houle, Esq. - Representing the Massachusetts State College Association/MTA/NEA

CERB DECISION ON APPEAL

SUMMARY

1

A duly-designated Department of Labor Relations (DLR) hearing officer issued a
decision in this case on January 16, 2014. The Hearing Officer found that the Board of
Higher Education (Board or Employer) had repudiated both Article XX, §C(10) of the
collective bargaining agreement (Agreement) between the Massachusetts State College
Association/MTA/NEA (MTA or Association) and the Board, and a decision that the

1 Commonwealth Employment Relations Board (CERB) Chair Marjorie Wittner recused
herself from this case.
Board issued on February 23, 2006 upholding an Association grievance (February 23, 2006 decision) when it employed more part-time faculty members during the 2007-2008 academic year than the Agreement permitted, and thereby violated Section 10(a)(5) and, derivatively, Section 10(a)(1) of Massachusetts General Laws, Chapter 150E (the Law). The Board timely appealed this decision, and both parties filed supplementary statements.

On appeal, the Board objects to a number of the Hearing Officer's factual findings and disputes her legal analysis and conclusions. Upon our review of the Hearing Officer's decision, applicable portions of the record, and the arguments of the parties on appeal, we affirm her decision in its entirety.

ADMISSIONS OF FACT

The Board admitted the following facts in its Answer to the Complaint of prohibited practice:

1. The Board is a public employer within the meaning of Section 1 of the Law.

2. The Association is an employee organization within the meaning of Section 1 of the Law.

3. The Association is the exclusive collective bargaining representative for certain faculty employed by the Employer.

4. The Association and the Board are parties to a collective bargaining agreement for the period July 1, 2004 to June 30, 2007 (Agreement). Pursuant to a Memorandum of Agreement dated August 27, 2007, the Agreement was effective at the time the dispute arose.

5. Article XX, § C(10) of the Agreement states:

Part-Time Appointments: Limitations

This subsection shall be of application only to departments with six (6) or more full-time members.
Except at the Massachusetts College of Art [(Mass. Art)], not more than fifteen percent (15%) of an academic department's total number of three (3) credit courses and sections shall be taught by part-time employees during an academic year.

At [Mass. Art], not more than twenty percent (20%) of the total number of three (3) credit courses taught in a department with six (6) or more full-time faculty shall be taught by part-time employees during an academic year.

Not included in the foregoing are courses or sections taught by part-time employees hired to replace unit members on sabbatical leave of absence, on unpaid leave of absence, on reduced teaching loads for the purposes of alternative professional responsibilities or Association release time, or any other contractual release time, or any unforeseen emergency.

**STIPULATIONS OF FACT**

1. On February 23, 2006, the Board issued a grievance decision, requiring, in part, that each college commencing no later than the fall semester of the academic year 2006-2007, reduce its improper reliance on part-time faculty.

2. Certain departments at Bridgewater, Framingham, Salem, Westfield and Mass. Art employed part-time instructors during the 2007-2008 academic year, and in prior academic years, that exceeded the assignment limitations of part-time instructors set forth in Article XX, §C(10).

**STATEMENT OF FACTS**

Pursuant to DLR Rule 13.15(5), 456 CMR 13.15(5), we adopt the Hearing Officer’s findings of fact and summarize the relevant portions below.

The language in Article XX, § C(10) of the parties' Agreement first appeared in their 1986-1989 contract and has remained in effect through the 2004-2007 Agreement.

The Board is the statutory employer of faculty and other employees employed at

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2 Throughout the Facts and Opinion, unless otherwise specified, the terms part-time instructor, part-time faculty and adjuncts are used interchangeably.
the Commonwealth of Massachusetts’ nine colleges: 3 Bridgewater State College (Bridgewater); Fitchburg State College (Fitchburg); Framingham State College (Framingham); Massachusetts College of Art and Design (Mass. Art); Massachusetts College of Liberal Arts (Mass. Lib.); Massachusetts Maritime Academy (Mass. Maritime); Salem State College (Salem); Westfield State College (Westfield); and Worcester State College (Worcester).

Each college is governed by a Board of Trustees pursuant to G.L. c. 15A, § 9 and 22 (Chapter 15A). Chapter 15A, § 9 authorizes the Council of Presidents of the Massachusetts State Universities to establish salaries and tuition rates for the colleges.

Full-time, Benefitted Part-time and Part-time/Adjunct Faculty Members

The colleges employ faculty on a full-time and part-time basis. The categories of employment are full-time tenure, full-time tenure-track, full-time temporary and adjunct (or part-time). Mass. Art also employs faculty members on a “benefitted” part-time basis.

All full-time faculty members teach 12 credits (of three or four-credit courses) per semester and receive an annual salary with benefits. Tenured and tenure-track faculty members participate in ongoing governance at their particular college, including structuring academic programs, designing curriculum, and serving on one of the many departmental committees. Tenure-track faculty members are eligible for tenured evaluation at the conclusion of a set number of years. A college’s decision to grant

3 Governor Deval Patrick signed legislation giving university status to all Massachusetts state colleges on July 28, 2010. As a result, the Commonwealth’s nine state colleges are now known as state universities. The Hearing Officer referred to them as colleges in her decision, and in the interests of clarity, we do the same.
tenure to a faculty member is a major financial decision for that college because the
prospective candidate is entitled to employment at the college for the remainder of their
professional academic career. Full-time temporary faculty members teach from one to
four consecutive semesters, advise students who are assigned to them, and have the
same workload as tenured or tenure-track faculty members.

Each college allocates a portion of its yearly budget toward full-time salaried
positions based on the size of particular departmental programs and projected growth
for those programs. The colleges use education and “rank” (i.e., professor, associate
professor, assistant professor and instructor) as factors to determine minimum and
maximum salaries for its faculty members.

Mass. Art refers to certain faculty members as “benefitted” part-time, which is
similar to full-time status in that: (1) benefitted part-time employees possess the same
rights and benefits as full-time faculty members and hold similar academic ranks; (2)
they have the same workload as full-time faculty members and are evaluated under the
same rules; (3) they share the same salary scale and are entitled to professional
development monies (on a pro rata basis); and, (4) they are eligible for sabbatical
leaves of absence.

The colleges consider hiring adjunct faculty when the number of courses needed
exceeds the current ability of full-time faculty (and benefitted part-time faculty at Mass.
Art) to deliver those courses. Another consideration that results in the hiring of adjunct
faculty is to acquire teachers with specialization in a particular area. The decision to
hire adjunct faculty is made on a college-level each academic year (AY) based on the
number of students enrolled in particular programs and related courses. In departments
with six or more full-time faculty, the number of adjunct faculty hired is governed by the
15% and 20% cap contained in the parties' Agreement.

In some instances, it costs the colleges less to hire a part-time faculty member
than a full-time faculty member because part-time adjuncts are paid per course rather
than per semester or on a yearly salary. Part-time faculty members are not eligible to
become members of the bargaining unit until they complete three consecutive
semesters. The Employer is prohibited from hiring them for more than four consecutive
semesters.

Department Chairs and Committee Assignments

Department chairs are full-time faculty who are responsible for supervising and
evaluating other full-time and part-time faculty members in their respective departments.
The department chairs serve on at least 17 different departmental committees at the
nine colleges. At Mass. Art, the department chairs also meet biweekly with the Senior
Vice President for Academic Affairs Dr. Johanna Branson to review staffing plans, the
hiring of adjuncts and tenure-track faculty, and to discuss requests for temporary
appointments.

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4 The Board challenges this finding arguing that it is correct that these committees exist,
but “it is incorrect that chairs serve on all of them or that all of the committees are active
at any point in time.” We decline to disturb the Hearing Officer’s finding, since the Board
cited no evidence to show that there are certain committees that do not have
department chairs. Also, the hearing officer did not state that all of the committees are
continuously active, and the fact that some committees may be temporarily inactive is
not relevant to our decision.
At the colleges, five committees exist at the departmental level, eleven at the college level, along with two “other” committees. Full-time faculty as well as Departmental Chairs serve on committees. The five departmental committees have 396 full-time faculty members; the 11 college committees have over 963 full-time faculty members; and the two “other” committees have at least 92 full-time faculty members.

An increased number of part-time faculty members impacts the full-time faculty’s obligation to serve on committees in two ways. First, it generally results in an increased workload for department chairs. Second, when the ratio of part-time faculty to full-time faculty increases, the pool of full-time faculty members available to staff committee assignments is smaller.

**Core Curriculums and Student Enrollment**

The colleges require all students to enroll in designated core curriculum courses as a prerequisite to earning their degree. Each college develops its core curriculum with significant input from faculty members, and teaching the lower level core curriculum

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5 The departmental committees are: (1) Undergraduate Curriculum Committee; (2) Graduate Committee; (3) Ad Hoc Committee; (4) Search Committee; and (5) Peer Evaluation Committee. The college committees are: (1) All-College Committee; (2) Curriculum Committee; (3) Academic Policies Committee; (4) Student Affairs Committee; (5) Special Committee; (6) Ad Hoc Committee; (7) College-Wide Advisory Committee such as Dean/Vice President Search Committee; (8) Other School/College Committees; (9) Committee on Promotions; (10) Committee on Tenure; and (11) Committee on Termination of a Tenured Faculty Member. The two “other” committees are the System-Wide Task Force and the Inter-Segmental Committee.

6 The Board challenges the Hearing Officer’s finding that an increased number of part-time faculty members generally results in an increased workload for the department chairs, arguing that an increased number of full-time faculty would have a similar effect. We decline to modify the Hearing Officer’s finding. It is accurate, and does not state that an increase in full-time faculty would *not* increase the workload for department chairs. Moreover, we decline to interpret the Agreement to draw the conclusions that the Board suggests in the absence of testimonial or other evidence supporting those conclusions.
courses usually requires a large number of part-time faculty members. Part-time faculty are also hired to teach certain program/degree-specific courses. The colleges balance the need to offer lower level core courses against the availability of full-time instructors to teach those courses.\(^7\)

Enrollment numbers for first-year students at Westfield, Bridgewater, Framingham and Salem during AY 2007-2008 were higher than expected and the colleges did not have enough full-time faculty members to teach all the core courses, including: English, Economics, Mathematics, Music, Theater, History, Computer Science, Communications, Psychology, Sociology, Science and Philosophy. The colleges addressed this higher than anticipated enrollment of first-years by hiring additional part-time instructors to teach those core courses. This resulted in the 15% cap being exceeded in departments at each of these colleges. Also, during AY 2007-2008, Mass. Art hired additional part-time instructors to teach core courses in the Environmental Design (including Fashion Design, Architectural and Industrial Design) and Communications programs (including Graphic Design, Illustration and Animation), which exceeded the 20% cap.

**The 15% and 20% Caps**

The purpose of the 15% cap in Article XX, § C(10) of the Agreement is to protect the work load for full-time faculty members, including department chairs, by limiting the

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\(^7\) The Board argues that the Hearing Officer’s finding on this point over-simplifies and misstates the testimonial evidence. The Board stresses that core, lower level courses must be taught and that adjuncts are hired because administrators are responding to the wishes of full-time faculty who “do not wish to teach only these lower level courses.” We decline to disturb the Hearing Officer’s finding because it does not state or imply that offering core, lower courses is optional.
number of part-time instructors who teach in qualifying departments. When there is a
shortage of faculty due to exigent circumstances (such as retirement, medical leave of
absence, sabbatical, death or increase in student enrollment), Article XX, § C(10) does
not limit the colleges’ ability to hire faculty members on a full-time temporary (semester-
by-semester) or part-time temporary (course-by-course) basis under Article XX, § C(10)
of the Agreement. The colleges may also respond by arranging tenured and tenure-
track faculty to assume more courses than required by the Agreement or by shifting full-
time faculty members from compliant to non-compliant departments. 8

Because the caps are set for an entire academic year and not by semester,
neither the Board nor the Association know whether the colleges have satisfied the 15%
or 20% compliance rule for a given AY until the spring semester of that year. However,
prior to the start of an AY, the parties know the core courses offered, the number of full-
time tenured faculty, full-time tenure-track faculty and full-time temporary faculty and the
number of students enrolled for the fall semester. Given this information, a potential
violation of the 15% and 20% rules can be avoided by the colleges utilizing, in some
combination, the following steps. The colleges can: (1) hire more full-time faculty
members; (2) where permissible under the contract, instruct full-time faculty to teach
more courses, including lower-level core courses; 9 (3) cancel courses; (4) reduce

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8 The Board challenges this finding, stating that there is no evidence that the colleges
could transfer a member of the Mathematics faculty to teach English composition. We
do not disturb the finding. The Hearing Officer did not state or suggest that the colleges
would assign a faculty member to a course that they were not qualified to teach, and the
Board did not cite any limitation on a college's ability to shift faculty members from one
area of competence to another.

9 We modify this finding at the Board’s request to note contractual workload limitations
in the parties’ Agreement.
course offerings; (5) combine low-enrollment courses; (6) increase student enrollment caps for courses; (7) use historic data to plan courses more carefully; and (8) control matriculation.

Although colleges could require full-time faculty to teach more lower-level courses, they have not chosen to do so. Increased teaching of lower-level courses could adversely impact bargaining unit members by diminishing professional development opportunities and faculty morale. Canceling courses could impact a student’s financial aid and lengthen the amount of time that a student has to complete his/her degree because they would have to wait until the college offers the required course. Combining courses, effectively increasing student/teacher ratios, could also increase faculty workloads and negatively impact a faculty member’s ability to evaluate students’ work in subjects such as in English Composition, which requires heavy-writing assignments.

As the number of part-time faculty increases, so does the work load for full-time faculty who are department chairs because they have to oversee more frequent hiring as well as supervise and evaluate a larger number of faculty. As the number of part-time faculty increases, the need for supervision increases and the number of full-time faculty available for committee assignments and to pursue continuing scholarship (e.g., research, publishing and presentation at conferences) declines. There is also a

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10 The Board challenges the Hearing Officer’s finding that full-time faculty other than department chairs supervise part-time employees, citing Article VI, § A(8) of the Agreement. The Association claims that the Board takes the Hearing Officer’s finding out of context, but it does not dispute the Board’s assertion on this specific point. We have amended the Hearing Officer’s finding accordingly. We note, however, that the modified finding still supports the conclusion regarding the effect of increased numbers of part-time faculty.
corresponding decrease in a full-time faculty member's ability to meet and work one-on-one outside the classroom with an increased number of students. A larger contingent of adjunct faculty also makes it more difficult for students who are taught by adjuncts. It may be harder for students to acquire letters of recommendation due to adjunct faculty's short employment period (four consecutive semesters or less). Students may not be able to meet with the part-time faculty who teach them because many part-time faculty members do not have their own office space.

8 Colleges in Violation of the 15% and 20% Caps

For seven years, from AY 2001-2002 through AY 2007-2008, eight colleges reported having academic departments in violation of the 15% or 20% cap for part-time faculty members. The total number of departments that violated the 15% and 20% caps rose from 14 in AY 2001-2002 to 31 in AY 2007-2008. The total number of course sections that violated those caps rose from 416 in AY 2004-2005 to 664 in AY 2007-2008. Specifically, in AY 2005-2006, five colleges had 20 departments and 346 course sections taught by part-time faculty members that exceeded the 15% cap. In AY 2006-2007, seven colleges reported having 27 departments and 551 course sections in violation of the 15% and 20% caps. In AY 2007-2008, eight colleges had 31 departments and 663 course sections in excess of the caps as set forth below.

1. Bridgewater

During the fall semester of AY 2001-2002, 21 departments at Bridgewater violated the 15% rule, with adjuncts teaching 113 courses that exceeded the cap.

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11 Fitchburg reported zero departments/courses in excess of the 15% cap.

During the spring semester of AY 2001-2002, 17 departments violated the 15% rule with adjuncts teaching 76 courses exceeding the cap. During the fall semester of AY 2002-2003, 18 departments violated the 15% rule, for a total of 157 courses in excess of the cap. During the fall semester of AY 2002-2003, 16 departments violated the 15% rule with a total of 182 courses in excess of the cap. During the spring semester of AY 2003-2004, 20 departments violated the 15% rule with 161 courses exceeding the 15% cap.

In AY 2004-2005, Bridgewater had seven departments that violated the 15% rule for a total of 140 courses in excess of the cap. For AY 2005-2006, Bridgewater had nine departments in violation of the 15% rule with a total of 129 courses in excess of the cap. For AY 2006-2007, 11 departments violated the 15% rule with 230 total courses above the 15% cap. In AY 2007-2008, 12 departments violated the 15% rule with 343 courses in excess of the cap.

1. Framingham

In the fall of AY 2001-2002, Framingham had 14 departments with 35 courses that exceeded the 15% cap. In the spring of AY 2001-2002, 13 departments violated the 15% rule, with a total of 22 courses in excess of the cap. In AY 2002-2003, Framingham had 13 departments with 102 courses in excess of the 15% cap. For AY 2003-2004, the College had 13 departments with 48 total courses in excess of the 15% cap. For AY 2004-2005, the college had 5 departments in violation of the 15% rule, with a total of 29 courses in excess of the cap. For AY 2005-2006, it had three departments that violated the 15% rule with three courses exceeding the cap. In AY 2006-2007,
Framingham had zero departments in excess of the 15% cap, but in AY 2007-2008, it had two departments that violated the 15% rule with 16 courses in violation of the cap.

2. Mass. Art

In AY 2001-2002, Mass. Art had eight departments with 116 total courses above the 20% cap. For AY 2002-2003, eight departments with 48 courses exceeded the 20% cap, and during AY 2003-2004, eight departments with 133 courses exceeded the 20% cap. In AY 2004-2005, the College had three departments that violated the 20% rule with six courses above the cap. Although Mass. Art had zero departments that violated the 20% rule in AY 2005-2006, it had two departments with 19 courses in excess of the 20% cap in AY 2006-2007, and reported two departments with 16 course violations in AY 2007-2008.

3. Mass. College of Liberal Arts

During AY 2001-2002, Mass. Lib. had four departments in violation of the 15% rule with a total of 18 courses that exceeded the cap. During the spring semester of AY 2002-2003, the College had six departments that violated the 15% rule with 15 total courses in excess of the cap. During AY 2003-2004, Mass. Lib. had seven departments in violation of the 15% rule with a total of 28 courses exceeding the cap. In AY 2004-2005, it had two departments that violated the 15% rule with a total of 11 courses over the cap. In AY 2005-2006, the College had zero departments in violation of the 15% rule but, in AY 2006-2007, it had one department and one course in excess of the cap and, in AY 2007-2008, it had one department and three courses in violation of the cap.


5. Salem

During the fall semester of AY 2001-2002, Salem had three departments in violation of the 15% cap. In AY 2002-2003, the College had 11 departments that violated the 15% rule and, for AY 2003-2004 it had five departments that violated the cap. In AY 2004-2005, seven departments violated the 15% rule, for a total of 158 courses in excess of the cap.

Between 2002 and 2004, Salem offered an early retirement incentive that a significant number of faculty members accepted. Based on the faculty response, the College was only able to fill 20% of those positions with full-time instructors, resulting in an increased use of part-time adjuncts during AY 2005-2006 through AY 2007-2008. Specifically: in AY 2005-2006, Salem had five departments in violation of the 15% rule with 148 courses in excess of the cap; in AY 2006-2007, the College had seven departments with 210 courses in excess of the 15% cap; and, in AY 2007-2008, it had 10 departments with 203 courses that violated the 15% rule.

6. Westfield

During AY 2001-2002, Westfield had 10 departments in violation of the 15% rule. In AY 2004-2005, the College had four departments that violated the 15% rule with a total of 66 courses in excess of the cap. In AY 2005-2006, it had two departments that
violated the 15% rule with 61 courses exceeding the cap. In AY 2006-2007, the College
had two departments in violation of the 15% rule with 75 courses in excess of the cap.
In AY 2007-2008, it had three departments in violation of the 15% rule with 58 courses
above the cap. Although Westfield hired seven full-time temporary faculty members to
teach four sections of English Composition in AY 2007-2008, its English Department still
violated the 15% rule by exceeding the cap on part-time adjuncts.

7. Worcester

During AY 2001-2002, Worcester had zero departments that violated the 15% rule, and in AY 2002-2003, it had three departments that exceeded the 15% cap. In AY 2003-2004, the College had six departments that violated the 15% rule and, in AY 2004-2005, it had only one department with six courses in violation of the 15% cap. In AY 2005-2006, Worcester had two departments with five courses in excess of the 15% cap. For AY 2006-2007, it had three departments in violation of the 15% rule with 14 courses exceeding the cap. In AY 2007-2008, the College had one department with 25 courses in excess of the 15% cap.

The 2002 Grievance

By a memorandum dated March 7, 2002, Association Grievance Committee
Chair Frank S. Minasian (Minasian) and Association President Dr. Markunas (Dr.
Markunas) filed a consolidated grievance with Dr. Frederick Woodward, Chair of the
Council of State College Presidents, alleging that the Board had violated Article XX §
C(9)\(^{13}\) of the Agreement, and "all other applicable articles....by exceeding the 15% provision relating to maximum amount of part-time faculty in each academic department."

By memorandum on September 15, 2005, Salem Vice President of Academic Affairs Dr. Diane R. Lapkin (Dr. Lapkin) notified Association Grievance Officer Margaret Vaughan (Vaughan) about the status of the grievance as it pertained to Salem, which the Employer had held in recess since May 9, 2003. Dr. Lapkin found that seven departments at the College had violated Article XX, § C(10), stating, in pertinent part:

At Step 1, this grievance is upheld. There is no doubt that [Salem] is in violation of Article XX.C.9. However, the data shown in Table I presents evidence of a good faith effort to mitigate the effect of faculty retirements.

I assure the Association that [Salem] will continue its commitment to continue focusing new position requests on those departments that are out of compliance with Article XX.C.9.

The 2006 Grievance Ruling

By letter dated February 23, 2006, Dr. Woodward's successor, Dr. Janelle C. Ashley (Dr. Ashley) notified Dr. Markunas that the Board had upheld the MTA's 2002 grievance, finding that the Employer had violated the parties' Agreement pertaining to excessive use of part-time faculty in violation of the 15% and 20% rules. Dr. Ashley's letter stated, in part:

I find no reason to question the sufficiency of the factual basis for the Association's claim. I conclude from it that seven of the Colleges — Fitchburg and the Maritime Academy are...exceptions—have at different points (though not at every point in every case) violated the Agreement by

\(^{13}\) Article XX, §C(9) of the parties' 2001-2003 Agreement is referenced as Article XX, § C(10) in the parties' 2004-2007 successor Agreement. For purposes of this decision, all references to Article XX, § C(10) of the current Agreement include Article XX, § C(9) of the prior Agreement.
employing, in various departments at various times, more part-time faculty

to teach three-credit courses than the Agreement permits.

...considering all of the data collectively, the Colleges have most
significantly exceeded the contractual limits on the employment of part-
time faculty during the academic year 2004-2005. That year culminates,
indeed, what the data depict as an upward (i.e., negative) trend. I have no
doubt...that trend is...a product of the funding shortfalls the Colleges have
experienced in recent years. While that may not excuse the contractual
violation I have identified, it goes far to explain it, and it puts real and
serious impediments in the way of the prompt effectuation of a remedy.

Having regard to the point just made and to my factual findings generally, I
decline to adopt as a remedy here the immediate and categorical directive
to “cease and desist” that the Association has sought. But I acknowledge
that the Colleges must in fact, without being expected to expend moneys
they lack or to disrupt academic programs of importance to their students,
“cease and desist” from violating Article XX, § C(10), of the Agreement. I
therefore require the following:

1. That each College, commencing no later than the fall
semester of the academic year 2006-2007, reduce its
improper reliance on part-time faculty in as great a
measure as it judges practicable;

2. That each College continue thereafter to reduce its
improper reliance on part-time faculty and bring itself into
compliance with the contractual mandate (but subject to
the requirements of any collective bargaining agreement
then in force) no later than at the conclusion of the
academic year 2008-2009; and

3. That each College, either by its Vice President for
Academic Affairs or otherwise as the President may
determine, publish to the chair of each academic
department notice of the obligation depicted in the
preceding items 1 and 2; each College shall do so prior
to the scheduling of courses and teaching assignments
for the academic year 2006-2007 and, again, prior to the
scheduling of courses and teaching assignments for the
academic years 2007-2008 and 2008-2009. In this
context I encourage, perhaps unnecessarily, that the Vice
Presidents and appropriate Deans meet with Department
Chairs to discuss the means for bringing the Colleges
into compliance with the contractual requirements in the
manner I require.
In fulfilling the obligations that this decision imposes on it, every College is at liberty to increase its complement of full-time faculty (including temporary full-time faculty), to alter or reduce its course offerings (including the number of course sections) or to employ some combination of the two. Nothing in this decision shall be thought to limit any College's authority in any of those respects.

By memorandum on April 6, 2006, Dr. Lapkin informed all Department Chairs at Salem about the College's "Use of Part-Time Faculty" and Dr. Ashley's ruling on the 2002 grievance. Specifically, Dr. Lapkin reminded the Chairs of Salem's obligation to comply with Article XX, § C(10) of the Agreement beginning in AY 2006-2007 and to reduce improper reliance on part-time faculty members "no later than at the conclusion of the 2008-2009 academic year."

2007 Successor Contract Negotiations

The parties commenced successor contract negotiations in 2007. During that summer, the Employer proposed to delete Article XX, § C(10). The Association rejected that proposal and the Employer withdrew it. Also in the summer of 2007, the Association discovered that some colleges had failed to reduce their reliance on part-time faculty for AY 2006-2007 and had, in fact, increased the number of part-time faculty members who were hired in excess of the 15% and 20% rules and in contravention of Dr. Ashley's February 23, 2006 letter.

Although the parties finalized their successor agreement on August 27, 2007, by letter on the same date, Board counsel Mark Peters (Peters) notified Association Representative Donna Sirutis (Sirutis) about the Employer's concern regarding Article XX, § C(10), stating in pertinent part:

Throughout the course of the negotiations now just concluded, the Board of Higher Education took the position that...[Article XX, § C(10) ...is]
unlawful because [it] intrudes upon and impairs an authority that the law of
this Commonwealth vest[s] exclusively in the persons charged with
managing the State Colleges...in other words, [it is a matter] of
managerial prerogative. All of the proposals I made on behalf of the
Board of Higher Education therefore included a specific proposal to delete
[that provision] from the agreement. The Association consistently rejected
that proposal.

Because those whom I represent have wished to consummate an
agreement rather than to reach impasse concerning [that matter]...we
have elected to allow [Article XX, § C(10)] to remain in the new
agreement. But because [that contractual provision is] unlawful...[it is,] in
our view, unenforceable as a matter of law and both...a legal and
contractual nullity.

By letter dated September 27, 2007, Sirutis responded to Peters' August 27,
2007 letter, stating that Article XX, § C(10) is "legal and enforceable" and she expected
the Board to enforce that provision.

Sometime between August 27, 2007 and September 11, 2007, Dr. Markunas, on
behalf of the Association, complained to Fitchburg President Robert Antonucci (Dr.
Antonucci) about Peters' August 27, 2007 letter. By response letter dated September
11, 2007, Dr. Antonucci informed Dr. Markunas that he had presented the Association's
concerns to the Council. By that letter, Dr. Antonucci also assured Dr. Markunas that:

Speaking for all of the Colleges, we wish you to know that we intend, in
fact, to adhere to the provisions of the new collective bargaining
agreement now at issue. With respect to the use of part-time faculty,
therefore, the Colleges will continue to implement the grievance decision
that Janelle Ashley rendered on February 23, 2006.

By letter on January 30, 2008, Dr. Markunas requested certain information from
Dr. Antonucci to ensure compliance with Article XX, § C(10) of the Agreement.
Specifically, Dr. Markunas requested that the Employer provide the following
information:
1. The total number of three-credit sections (four-credit sections at Framingham State College) being taught by part-time employees during each of the Fall 2007 and Spring 2008 semesters,

2. The number of those three-credit sections (four credit sections at Framingham State College), above, being taught by part-time employees during each of the Fall 2007 and Spring 2008 semesters that fall under the exemption provisions (the last paragraph of Article XX.C.9) from the overall limit of 15%, and

3. The grand total number of three-credit sections (four-credit sections at Framingham State College) being taught by all employees during each of the Fall 2007 and Spring 2008 semesters.

Board’s Confirmation of AY 2007-2008 Violations

In or about April of 2008, the Board provided the Association with the requested information, showing that certain departments at Bridgewater, Framingham, Salem, Westfield and Mass. Art had violated the 15% and 20% rules for AY 2007-2008 by increasing reliance on part-time faculty members in excess of the Article XX, § C(10) caps.

By memorandum on June 27, 2008, Dr. Lapkin notified Salem President Patricia Maguire Meservey (Dr. Meservey) about Salem’s eight departments that were in violation of the 15% rule for AY 2007-2008, stating, in part:

In all but one of the severe cases (English), current full-time faculty staffing increases scheduled for Fall 2008 and requested for Fall 2009 will bring the college into compliance by 2008-09 (Communications, Sport & Movement Science) or 2009-2010 (Computer Science, History, Mathematics).

In the case of English, approximately 15 full-time faculty would need to be added in order to bring the department into compliance. Three positions will be added in 2008-2009 and three more have been requested for 2009-2010. This will result in reducing the part-time faculty utilization from almost 50% to only approximately 36%.
There is no doubt that class size and frequency of course offering must be managed to further reduce the number of sections offered by the department.

**OPINION**

At issue in this appeal is the enforceability of Article XX, § C(10) of the parties' Agreement, which, as set forth in the facts, establishes a ratio of full-time to part-time faculty in certain departments at the public colleges in the Commonwealth governed by this labor Agreement. This contract provision was first bargained for and included in the parties' agreements in 1986 and remained in each of the subsequent contracts, including the 2004-2007 agreement under which this dispute arose. Resolution of this issue requires an examination of the long-recognized tensions between the statutory obligation to bargain in good faith, including a duty to comply with the terms of collectively bargained agreements, *Commonwealth of Massachusetts*, 26 MLC 165, 168, SUP-3972 (March 13, 2000) and G.L. c.15, § 22, which reserves to the Board the non-delegable, management right to set educational policy.

On appeal, the Board argues for reversal of the Hearing Officer's decision on two grounds. First, the Board contends that the Hearing Officer erred by finding that the Board *deliberately* refused to implement the terms of the Agreement. Second, the Board challenges the legality of Article XX, § C(10), a clause negotiated and approved by the Board that has been in the parties' collective bargaining agreements since 1986. Specifically, the Board argues that Article XX, § C(10) is an impermissible delegation of the statutory authority that G.L. c.15A, § 22 grants the Board, and an unlawful limitation on its ability to establish effective educational policy. We are not persuaded by either of

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14 The CERB's jurisdiction is not contested.
these arguments and agree with the Hearing Officer that the Board unlawfully
repudiated the Agreement and that the contractual provision at issue does not
unlawfully delegate the Board's statutory authority to establish effective educational
policy.

Reputation

A public employer's deliberate refusal to implement or to abide by the
unambiguous terms of an agreement constitutes a repudiation of that agreement in
violation of the Law. Commonwealth of Massachusetts, 36 MLC 65, 68, SUP-05-5191
(October 23, 2009). To establish that an employer acted deliberately, a union must
show that the employer engaged in a pattern of conduct designed to ignore the parties'
collectively bargained agreement. Commonwealth of Massachusetts, 26 MLC 87, 89,
SUP-4281, SUP-4324 (January 7, 2000).

The Board does not dispute that the parties entered into a collective bargaining
agreement which included the language of Article XX, § C(10), and that it issued a
grievance decision on February 23, 2006 requiring each college to reduce its improper
reliance on part-time faculty commencing no later than the fall semester of the AY 2006-
2007. Indeed, the Board stipulated that certain departments at Bridgewater,
Framingham, Salem, Westfield and Mass Art employed part-time instructors during the
2007-2008 academic year, and in prior academic years, that exceeded the assignment

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The Board's supplementary statement does not reference or challenge the Hearing
Officer's conclusion that the Board repudiated the Feb. 13, 2006 grievance decision.
Consequently, we limit our consideration to the Hearing Officer's conclusion regarding
repudiation of the collective bargaining agreement, noting that the analysis we provide
regarding repudiation of the Agreement applies with equal force to the grievance
decision.
limitations of part-time instructors in Article XX, §C(10). Thus, there is no dispute that
the Board failed to comply with the terms of the Agreement.

We uphold the Hearing Officer’s finding that the Board acted with the requisite
deliberateness to establish a repudiation of Article XX, § C(10). To show that it did not
deliberately repudiate the Agreement, the Board cites testimony from various college
administrators who tried, but ultimately failed, to comply with the Agreement. This
argument misses the point. The Law requires actual compliance, not just good efforts
and intentions. As detailed in the Hearing Officer’s Decision, evidence of deliberate
action can be seen in the Board’s continuing failure to comply with Article XX, § C(10) in
successive years. The language of Article XX, § C(10) first appeared in the 1986-1989
contract, yet from AY 2001-2002 through AY 2007-2008, eight colleges had
departments that violated the Agreement. In AY 2007-2008, 31 departments violated
the Agreement, having risen from 14 departments who violated the Agreement in AY

The deliberateness of the Board’s conduct is evidenced by its serial violation of
an Agreement that it had repeatedly promised to follow over the course of seven
successive academic years. Moreover, the violation continued even though Dr. Ashley
stated in her February 23, 2006 grievance decision that the colleges must “cease and
desist” from violating Article XX, § C(10) and required each college to reduce its
improper reliance on part-time facility. Next, in the subsequent 2007 contract
negotiations, the Board again agreed to include Article XX § C(10) in the parties’
Agreement, even after its attorney suggested that the provision was a “legal and
contractual nullity.” In September of 2007, after the parties’ approved the Agreement,
Dr. Antonucci - speaking for all of the colleges - assured the Association that "...we intend...to adhere to the provisions of the new collective bargaining agreement now at issue. With respect to the use of part-time faculty, therefore, the Colleges will continue to implement the [February 23, 2006] grievance decision...."

Notwithstanding these express commitments, for successive years the Board persisted in employing part-time faculty in numbers that exceeded the 15% requirement. Indeed, the number of adjunct-taught classes in multiple departments at numerous colleges indicates that the Board did not miss the 15% mark narrowly. Cf. Commonwealth of Massachusetts, 26 MLC at 89 (no deliberate action where employer provided information seven days beyond established time frame). We therefore find that the record provides substantial evidence to support the Hearing Officer finding a repudiation of the contract provision at issue, in accordance with the Law.

G.L. c. 15A, Section 22 and the Meaning of Appoint

We next consider the Board's arguments that it is excused from compliance with the negotiated Agreement because the assignment limitation in Article XX, § C(10) falls within the exclusive power of appointment that G.L. c. 15A, § 22 reserves to the Board. In pertinent part, G.L. c. 15A, § 22 reads as follows:

Each board of trustees of a community college or state university shall be responsible for establishing those policies necessary for the administrative management of personnel, staff services and the general business of the institution under its authority. Without limitation upon the generality of the foregoing, each such board shall: ... (c) appoint, transfer, dismiss, promote and award tenure to all personnel of said institution...

This statute grants public college administrators "unfettered authority to make decisions bearing on core issues of educational policy in an effort to provide the most effective education for students." Massachusetts Community College Council v. Massachusetts Community

Section 22 has been found to place a "gloss on public sector collective bargaining statutes [...] in order that the collective actions of public employees do not distort the normal political process for controlling public policy." Boston Teachers Union, Local 66 v. School Comm. of Boston, 386 Mass. 197, 211 (1982). However, the principle of non-delegability applies "only so far as is necessary to preserve the college's discretion to carry out its statutory mandates." Massachusetts Board of Higher Education/Holyoke Community College v. Massachusetts Teachers Association, et al., 79 Mass. App. Ct. 27, 32 (2011). The Supreme Judicial Court has explained that the "means of implementing" non-delegable decisions reserved to management by statute may nevertheless properly be the subject of an enforceable collective bargaining agreement. School Committee of Newton v. Labor Relations Commission, 388 Mass. 557, 564 and n. 5 (1983). Accordingly, colleges are permitted to bind themselves through the process of collective bargaining to the procedures used to implement such decisions. Massachusetts Board of Higher Education/Holyoke Community College, 79 Mass. App. Ct. at 33-34.

More specifically, the non-delegation principle prohibits public colleges from delegating decisions concerning staffing and personnel. Massachusetts Community College Council v. Massachusetts Board of Higher Education/Roxbury Community
College, 81 Mass. App. Ct. at 560 (further citations omitted). The non-delegation principle has been found to give wide berth to decisions of the Board when it comes to specific appointment determinations because "hiring faculty, like granting tenure, necessarily hinges on the subjective judgments regarding the applicant's academic excellence, teaching ability, creativity, contributions to the university community, rapport with students and colleges, and other factors that are not susceptible of quantitative measurement." Massachusetts Board of Higher Education/Holyoke Community College, 79 Mass. App. Ct. at 33 (citing Berkowitz v. President & Fellows of Harvard College, 58 Mass. App. Ct. 262, 269 (2003)).

On the other hand, the Supreme Judicial Court has listed a host of circumstances where school committees could be obligated to adhere to provisions of collective bargaining agreements that relate to the means of implementing exclusive, non-delegable functions of a school committee. School Committee of Newton, 388 Mass. at 564 and n. 5. The Court explained the non-delegation principle does not preclude bargaining over and enforceability of labor agreements addressing job security clauses, Boston Teachers Union, Local 66 v. School Committee of Boston, 386 Mass. 197, 213 (1982), or procedures to be followed in reappointment of non-tenured teachers, School Comm. of W. Springfield v. Korbut, 373 Mass. 788, 796 (1977). Similarly, the Court found an agreement on class size, teaching load, and the use of substitute teachers to be enforceable where there were adequate funds and no change in educational policy. Boston Teachers Union, Local 66 v. School Comm. of Boston, 370 Mass. 455, 464 (1976). The Court has also held that an arbitrator's award directing a school committee to consult with the union prior to implementing elementary school final examinations
was enforceable because the award did not improperly intrude into an area reserved for
the judgment of the school committee regarding educational policy. Id. (citing School

With these principles in mind, we address the Board’s contention that the term
"appoint" in Section 22 should be broadly construed to encompass the right to exclusive
decision-making on the number of full versus part-time faculty members deemed
necessary to teach the number of courses that the Board determines is appropriate
each semester in any given subject. Although the Board asserts that any other
construction would render the term "appoint" meaningless, it cites no case holding that
the power to appoint applies as broadly as it contends or that the term "appoint"
prohibits the Board from entering into a binding agreement with the Association to
balance the employment ratio of part-time and full-time faculty.

Further, the parties’ Agreement in no way limits or interferes with the Board’s
authority to appoint a specific person to a specific position. The only case cited in the
Board’s Supplementary Statement, Higher Education Coordinating Council/Roxbury
Community College, 423 Mass. 23, is not to the contrary. That case addressed whether
an arbitrator’s award that required a community college to create a vacancy that
otherwise would not have existed infringes on management’s exclusive control over
educational policy established by the non-delegability doctrine. Id. The arbitrator had
ordered that a faculty member who was laid off when the college closed an electronics
technology program be placed in a “vacancy” in the math department created by the
death of a math department faculty member. Id. The Court overturned the arbitrator’s
ruling because management had “the right to determine whether a vacancy exists and

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whether to fill it." Id. In so ruling, the Court recognized that the power to appoint the
teacher, like a decision to abolish a particular position, is a decision within the exclusive
managerial prerogative. Because the college did not decide to fill the vacancy, the
Court held that awarding the position to the grievant pursuant to the terms of the
collective bargaining agreement encroached on an exclusive managerial prerogative of
the college administrators. Id.

Here, Article XX, § C(10) does not encroach on the managerial prerogative at
issue in the Higher Education Coordinating Council case, i.e., the right to determine
whether to fill a vacancy. Indeed, Article XX only comes into play once the Board of
Higher Education determines the number of students it will admit and the number of
classes that must be taught in any given college and/or department and after the Board
makes a decision whether to hire additional faculty to meet those needs. For this
reason, we find that Article XX, § C(10) is a "means of implementing" the Board's
educational policy. See School Committee of Newton, 388 Mass. at 563-564. As the
Hearing Officer concluded, this provision of the Agreement functions as a procedural
mechanism for establishing the complement of faculty who will deliver educational
services to students. It does not require that the Board bargain over its decision to
create or eliminate a position. See Higher Education Coordinating Council/Roxbury
Community College, 423 Mass. at 23. Nor does it interfere with the Board's decisions
on how many students to enroll or how many classes of any given subject will be taught.

More specifically, contrary to the Board's contention, Article XX, § C(10) does not
restrict the total number of part-time instructors that a college can employ in an
academic department irrespective of other considerations, and it does not limit the size
of its staff. The assignment limitation that the Board agreed to - essentially, a ratio of part-time to full-time faculty for certain courses in certain departments - is not a numerical cap on part-time faculty. One need look no further than Dr. Ashley's February 23, 2006 grievance decision to see the flexibility that the colleges retain. Their options include increasing its complement of full-time faculty, including temporary full-time faculty, and/or altering its course offerings. The extent to which the cap impacts the number of part-time faculty that can be hired is a function of the number of three-credit courses offered by a given department in a given semester or academic year and the number of full time faculty employed. Thus, the 15% cap neither dictates the number of three-credit courses the Employer decides to offer nor the number of faculty members needed to teach these courses.

The interpretation of the term "appoint" in Section 22 that the Board urges we adopt extends the principle of non-delegability far beyond what is necessary to preserve its statutory mandate. See Massachusetts Board of Higher Education, 79 Mass. App. Ct. at 33-34. We reject the logic of the argument because it would undermine the balance that the courts have instructed the CERB to achieve when addressing the tensions that exist between protecting the rights of public employees under Chapter 150E and the exclusive domain of authority granted to educational policy-makers by the non-delegability doctrine. See Higher Education Coordinating Council/ Roxbury Community College, 423 Mass. at 28.

Non-Delegability of Educational Policy and the Delivery of Academic Services

For similar reasons, we reject the Board's characterization of the parties' collective bargaining agreement as an unlawful limitation on the form of employment
that the Employer determines to be the best means of delivering academic services. As noted, the Agreement does not prohibit the colleges from employing part-time faculty or broadly restrict how they serve; rather it sets a ratio for the number of adjuncts who may be hired each semester based on the number of three credit courses offered by a given department. In this regard, we follow the holding and reasoning of Boston Teachers Union, Local 66, American Federation of Teachers, AFL-CIO, et. al. v. School Committee of Boston, 370 Mass. 455, 462 (1976). In that case, the Court concluded that a labor agreement on class size, teaching load, and the use of substitute teachers was enforceable where there were adequate funds and no change in educational policy. Id. Of particular note in that case is the contractual provision to hire substitute teachers to replace absent teachers, which the Court held did not encroach on the school committee’s singular authority to establish educational policy and was a proper subject of collective bargaining. Id. The Court explained that the school committee established an educational policy when it agreed with the union to assure class size and teaching burdens by replacing absent teachers with substitutes, and it did not change that policy when it failed to hire substitute teachers on certain days in December of 1972 in violation of the agreement. Id. at 464. (finding enforceability of these provisions because agreement was consistent with school committee’s view of established fiscal management and educational policy).

Similarly here, there is no evidence that the Board’s repudiation of Article XX, § C(10) was premised on a change to any educational policy affecting or underlying the agreed-upon balance of part-time instructors and full-time faculty that was negotiated by the Board and the Association. See id. Indeed, with respect to our understanding of
the Board’s educational policy, we find it significant that the Board repeatedly
maintained its obligation to abide by this provision. Dr. Ashley’s grievance decision is
particularly noteworthy in that it contains no hint of a changed educational policy on the
use of full-time and adjunct faculty. Rather, it reaffirms the Board’s commitment to the
assignment limitations. By acknowledging that the colleges must cease and desist from
violating Article XX, § C (10), “without being expected to expend moneys they lack or to
disrupt academic programs of importance to their students,” Dr. Ashley, in effect,
acknowledges that adherence to the Agreement does not require academic sacrifices,
deficit spending or other steps that might be considered to be an alteration of the
Board’s educational policies. This view of Article XX, § C(10) was reaffirmed yet again
after the most recent Agreement was signed by the Employer as indicated by Dr.
Antonucci’s September 11, 2007 promise that the “Colleges will continue to implement
the grievance decision that Janelle Ashley rendered on February 23, 2006.”

Additionally, nothing in the evidentiary record indicates that the Board’s original
agreement to the 15% assignment limitation was inconsistent with its educational goals,
including the optimization of the delivery of educational programs and services. As the
CERB discussed in the context of elementary and secondary education, we presume
that all of the Board’s decisions are made with the goal of providing quality higher
education in the Commonwealth, yet not all decisions are insulated from collective
bargaining. Boston School Committee, 3 MLC 1603, 1607, MUP-2503, 2528, 2541
(April 15, 1977).

Our conclusion, that Article XX, § C(10) does not unlawfully compromise the
Board’s core decision-making over educational policy also rests on the fact that there
are a variety of important situations regarding the hiring of part-time faculty that are in no way restricted by Article XX, § C(10). For example, the Board retains exclusive authority over the hiring of part-time faculty to replace full-time faculty who are taking various leaves or reducing their course loads to accommodate other professional responsibilities.

The record also shows that the 15% cap does not prevent a department from offering a particular course. As the Hearing Officer indicated, there are a variety of options that the Employer can utilize to ensure that a course is offered. Those options include: increasing its complement of full-time faculty, including temporary full-time faculty; shifting full-time faculty members from compliant to non-compliant departments within their areas of competence; altering course offerings; combining low-enrollment courses; increasing student enrollment caps for courses; using historic data to plan courses more carefully; and controlling matriculation.

The Employer contends that many of these options are not viable. In particular, throughout its post-hearing brief, the Board argues that if the colleges were to replace part-time faculty with full-time faculty in compliance with the 15% cap, the finite pool of funds from which budgets are drawn will be devoted almost exclusively to faculty salaries. Essentially, the Board argues that hiring adjunct faculty at lower costs gives the colleges the ability to provide other services fundamental to a complete college education as well as to fully staff all courses it determines should be part of the curriculum. We recognize and in no way minimize these practical concerns. At the same time, we have held that where an employer's decision will impact directly on the employment relationship with bargaining unit members, that decision should be
insulated from the bargaining process only if the decision goes directly to the issue of how much education or what types of educational programs to provide. See Boston School Committee and Boston Teachers Union, Local 66, et. al, 3 MLC at 1607 (decision of school committee does not fall outside the scope of bargaining merely because decision made with "an eye toward the interest of the public in a sound educational system.")

Here, as we have explained, the decision on whether to hire a certain number of adjunct faculty or full-time faculty is not so closely or directly tied to the number or types of courses to be offered by the colleges that it can be deemed a managerial decision outside the bargaining process. See Boston School Committee and Boston Teachers Union, Local 66, et. al, 3 MLC at 1607 (determining whether a term or condition of employment is outside of bargaining as a matter of core educational policy is "not subject to hard rules" and requires balancing competing interests). The Board's contention that this issue is a matter of core educational policy is particularly problematic since it claims that its decision to hire more adjuncts instead of full-time faculty is driven by financial considerations tied to the costs of hiring adjuncts as compared to full-time faculty. However, in comparable situations, the CERB has not permitted school committees to convert what are essentially financial decisions into decisions insulated from bargaining merely by labeling their conduct as effectuating educational policy. See Peabody School Committee, 13 MLC 1313,1319-1320, MUP-5626 (December 11, 1986) (finding bargaining over class size was obligatory under c. 150E and not precluded as a matter of educational policy when evidence did not establish that school committee was motivated by such policy considerations).
The record indicates that the inclusion of Article XX, § C(10) in the parties’ agreement arose to address certain burdens that could be placed on faculty members’ terms and conditions of employment. These burdens implicate core terms and conditions of employment that are subject to the collective bargaining process. We do not doubt that maintaining these assignment limitations utilizing the options outlined in the Hearing Officer decision or doing so in a manner consistent with Dr. Ashley’s grievance settlement may create difficulties and frustrations. But, that is not the same as asserting that the implementation of the Agreement is at odds with Board control over educational policy, particularly where the evidence does not show that the Board’s new, recent objection to bargaining over the ratio of the adjunct faculty to full-time faculty was motivated by a change in educational policy. Moreover, the Board did not challenge the fact that when there is a shortage of faculty due to exigent circumstances (such as retirement, medical leave of absence, sabbatical, death or increase in student enrollment), the colleges may hire faculty members on a full-time temporary (semester-by-semester) or part-time temporary (course-by-course) basis under Article XX, § C(10) of the Agreement.

The Employer erroneously contends that the Hearing Officer’s conclusion that it did not have the exclusive managerial prerogative to hire more part-time faculty members than permitted by Article XX, § C(10) was premised solely on her determination that the Board had options that it failed to explore. In fact, the Hearing Officer did properly consider whether the contractual language impermissibly infringed on the Board’s non-delegable duty to appoint personnel pursuant to G.L. c.15A, § 22. Further, although the Board argues that the Hearing Officer wrongly focused on the
Board's failure to explore various options, it does not challenge the fact that it could
have implemented certain measures as a means to adhere to the Agreement. Furthermore, some factors that the Board contends limits its options, such as the
tenured faculty's objection to teaching more lower-level required courses, or the
contractual provisions on course load, are matters that are subject to collective
bargaining and could have been discussed at the bargaining table. The fact that the
Board retained these options shows that the terms of the Agreement and the obligation
to bargain over the caps did not unduly restrict the Board's ability to manage and
structure its academic services or impermissibly limit the level or types of educational
programs that the colleges provide their students.

The parties' obligation to balance their respective rights and obligations under c.
15A, § 22 and Chapter 150E may at certain moments give rise to difficulties related to
implementation of their collectively- bargained Agreement. However, these internal
challenges do not vitiate the [Board's] obligation to "aggressively implement the letter
and the spirit" of the Agreement. Massachusetts Board of Regents of Higher Education,
10 MLC 1196, 1205, SUP-2673 (September 8, 1983).

CONCLUSION

For the reasons explained above, the Hearing Officer correctly concluded that
the Board violated Section 10(a)(5) and, derivatively, Section 10(a)(1) of the Law by
repudiating Article XX, § C(10) of the Agreement and the February 23, 2006 grievance
decision.
ORDER

WHEREFORE, based upon the foregoing, IT IS HEREBY ORDERED that the Board of Higher Education shall:

1. Cease and desist from:

   a) Failing to bargain in good faith by repudiating Article XX, § C(10) of the parties' collective bargaining agreement.

   b) Failing to bargain in good faith by repudiating the February 23, 2006 grievance decision.

   c) In any like manner, interfering with, restraining and coercing its employees in any right guaranteed under the Law.

2. Take the following action that will effectuate the purposes of the Law:

   a) Immediately adhere to the terms of Article XX, § C(10) of the collective bargaining agreement and the February 23, 2006 grievance decision.

   b) A representative of the Board and either the president or the human resources director for each of the colleges shall read the decision and notice, sign the notice, acknowledge the college's obligation under the Law to bargain in good faith, and post immediately in each college, in conspicuous places where members of the Association usually congregate and where notices to employees are usually posted, including but not limited to the Board's internal e-mail system, and maintain for a period of 30 consecutive days thereafter, signed copies of the attached Notice to Employees; and,

   c) Notify the DLR in writing of the steps taken to comply with this decision within thirty (30) days of receipt of this decision.

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16 Neither party challenged any aspect of the Hearing Officer's remedy, and we affirm her order in its entirety for the reasons she stated.
SO ORDERED.

COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF LABOR RELATIONS
COMMONWEALTH EMPLOYMENT RELATIONS BOARD

[Signature]
ELIZABETH NEUMIEIER, BOARD MEMBER

[Signature]
HARRIS FREEMAN, BOARD MEMBER

APPEAL RIGHTS

Pursuant to M.G.L. c.150E, Section 11, decisions of the Commonwealth Employment Relations Board are appealable to the Appeals Court of the Commonwealth of Massachusetts. To claim such an appeal, the appealing party must file a Notice of Appeal with the Commonwealth Employment Relations Board within thirty (30) days of receipt of this decision. No Notice of Appeal need be filed with the Appeals Court.
NOTICE TO EMPLOYEES

The Commonwealth Employment Relations Board (CERB) has held that the Board of Higher Education (Board) has violated Section 10(a)(5) and, derivatively Section 10(a)(1) of Massachusetts General Laws, Chapter 150E by repudiating Article XX, § C(10) of the collective bargaining agreement (Agreement) between the Board and the Massachusetts State College Association/MTA/NEA (Association), and the Board’s February 23, 2006 grievance decision. The Board posts this Notice to Employees in compliance with the CERB’s order.

Section 2 of the Law gives all employees the right to engage in concerted protected activity, including the right to form, join and assist unions, to improve wages, hours, working conditions, and other terms of employment, without fear of interference, restraint, coercion or discrimination; and the right to refrain from either engaging in concerted protected activity, or forming or joining or assisting unions.

The Board assures its employees that WE WILL NOT:

- Repudiate Article XX, § C(10) of the Agreement;
- Repudiate the February 23, 2006 grievance decision; and,
- In any like manner, interfere with, restrain and coerce its employees in any right guaranteed under the Law.

WE WILL immediately adhere to the terms of Article XX, §C(10) of the collective bargaining agreement and the February 23, 2006 grievance decision.

WE sign this notice as an acknowledgment of this college’s obligation under the Law to bargain in good faith with the Association.

__________________________________________  Date

Board of Higher Education

__________________________________________  Date

For the Colleges

THIS IS AN OFFICIAL NOTICE AND MUST NOT BE DEFACED OR REMOVED

This notice must remain posted for 30 consecutive days from the date of posting and must not be altered, defaced, or covered by any other material. Any questions concerning this notice or compliance with its provisions may be directed to the Department of Labor Relations, Charles F. Hurley Building, 1st Floor, 19 Stanford Street, Boston, MA 02114 (Telephone: (617) 626-7132).